

**STANDARDIZED EMERGENCY MANAGEMENT SYSTEM (SEMS)**

**INTRODUCTORY COURSE OF INSTRUCTION**

**INSTRUCTOR'S GUIDE**

**I. MODULE A 1 -COURSE OVERVIEW****A. Module Description**

This Module of the SEMS Introductory Course is intended to give students a basic SEMS overview, including reference to the law and regulations, standard terms and definitions, and training needs associated with SEMS.

**1. Course Welcome, Purpose, Scope and General Schedule Content**

- Welcome students
- Introduce Instructor Staff
- Student self-introductions and agency/backgrounds
- Cover administrative matters
- Review course objectives and schedule

**2. Purpose and Scope of the Course (Modules A1 - A3)**

The introductory course will provide you with a basic understanding of the Standardized Emergency Management System (SEMS). In the course, you will obtain information that will allow you to:

A1-1

- understand the purpose and scope of SEMS
- learn the basic definitions of some of the most common terms associated with SEMS
- know the basic elements of the SEMS law
- understand the five levels of organization within SEMS
- know the functions and basic concepts of SEMS
- understand basic operating requirements and individual responsibilities

- recognize the importance of training in SEMS

THESE ARE THE PERFORMANCE OBJECTIVES AND SHOULD BE USED TO MEET THE MINIMUM COMPETENCIES.

### **3. Background, legal basis and intent of the SEMS law**

A1-2

As a result of the 1991 East Bay Hills Fire in Oakland, Senate Bill 1841 was passed by the legislature and made effective January 1, 1993. The law is found in Section 8607 of the Government Code. The intent of this law, is to improve the coordination of state and local emergency response in California.

The statute directs OES, in coordination with other state agencies and interested local emergency management agencies, to establish by regulation the Standardized Emergency Management System (SEMS). The SEMS Regulations took effect in September of 1994.

### **4. Purpose and Scope of the SEMS Law**

A1-3

The basic framework of SEMS incorporates the use of the Incident Command System (ICS) (developed under the FIRESCOPE Program), multi-agency or inter-agency coordination, the State's master mutual aid agreement and mutual aid systems the operational area concept and the Operational Area Satellite Information System (OASIS).

SEMS provides for a five level emergency response organization, activated as needed, to provide an effective response to multi-agency and multijurisdiction emergencies.

The five organizational levels in SEMS are:

A1-4

1. Field
2. Local Government
3. Operational Area
4. Region
5. State

The function and relationships of each of these levels will be described in Module A-2

The use of SEMS facilitates:

A1-5

- The flow of emergency information and resources within and between the organizational levels.
- The coordination between responding agencies
- The rapid mobilization, deployment , use, and tracking of resources.

SEMS is designed to be flexible and adaptable to the varied disasters that can occur in California, and to meet the emergency management needs of all responders.

A1-6

By law, state agencies must use SEMS when responding to emergencies involving multiple jurisdictions or multiple agencies.

Local governments are strongly encouraged to use SEMS, and they must use SEMS in order to be eligible for state funding of response related personnel costs. While local governments are not required to take the State Approved Courses of Instruction on SEMS, they will be required to maintain minimum training competencies in SEMS..

STRESS THAT THEY MUST MEET THE PERFORMANCE OBJECTIVES STATED FOR EACH OF THE APPROVED COURSES OF INSTRUCTION.

A1-7

SEMS is a management system. It is based on a proven system that has been in use for over twenty years. SEMS provides an organizational framework and guidance for operations at each level of the state's emergency management system. It provides the umbrella under which all response agencies may function in an integrated fashion.

### **5. Review of common SEMS terms and definitions.**

In order to gain a better understanding of SEMS, and to allow you to more effectively use the system, it is important to be able to describe the following terms and know their relationships in SEMS.

A1-8

NOTE: COVER & DISCUSS AS NECESSARY USE EXAMPLES TO SHOW DISTINCTIONS.

#### Emergency

A condition of disaster or extreme peril to the safety of persons or property. Emergencies can be small or large.

#### Emergency response agency

Any organization responding to an emergency or providing mutual aid support to such an organization whether in the field, at the scene of an incident, or to an operations center.

#### Emergency response personnel

Personnel involved with an agency's response to an emergency

A1-9

#### Incident Command System (ICS)

A nationally used standardized on-scene emergency management system.

Multi-agency or inter-agency coordination

Agencies working together at any SEMS level to facilitate decisions.

Mutual Aid

Voluntary provision of services and facilities when existing resources prove to be inadequate. California mutual aid is based upon the State's Master Mutual Aid Agreement. There are several mutual aid systems included in the mutual aid program.

A1-10

Operational Area

An intermediate level of the state emergency services organization consisting of a county and all political subdivisions within the county area.

Emergency Operations Center

A location from which centralized emergency management can be performed. EOC facilities are found at local governments, operational areas, regions and state.

**6. Need for SEMS Training**

Training is essential to the effective use of SEMS at all levels. The State has provided an approved Course of Instruction that can be used at each of the five levels in SEMS. Agencies at all SEMS levels may use the Approved Course of Instruction developed by the State, or use an internal training program to meet required training competencies.

There are four courses within the SEMS Training Program

A1-11

1. Introductory (this course) A self-study or instructor based course with four modules.
  
2. Field Level - Nineteen modules of instruction are available for the Field Response Level. The modules are clustered into four sub-tier courses ICS Orientation, Basic, Intermediate, and Advanced which would be taken at different stages of career development. Together they provide over 75 hours of instruction.
  
3. Emergency Operations Center Level (suitable for local government, operational areas regional and State). This course includes nine modules of instruction which can be adapted for use at all EOC levels. The EOC level course provides sixteen hours of instruction.
  
4. Executive Level - An executive stand alone introductory course. Can be used as self-study or instructor based.

All instructional modules in the State Approved Course of Instruction are self contained. Each includes an instructor guide, student materials, visual material or teaching aids and a test. Stand alone and self-study course material provides a student manual and an optional test.

**I. MODULE A 2 - INTRODUCTION TO SEMS BASICS****A. Module Description**

Module A 2 provides the student with a basic understanding of the four elements of the SEMS law, the five SEMS organizational/response levels, the five functions of SEMS, and the basic concepts of SEMS.

The following topics will be covered:

A2-1

1. Review of SEMS law
2. Four basic elements of SEMS (including the basic principles of the Incident Command System, multi-agency coordination, mutual aid, and operational areas)
3. Five SEMS organizational/response levels and the scope of each level.
4. Basic features of SEMS used at each organizational/response level.
5. Titles and roles for the five SEMS functions at the field and EOC levels.
6. Basic concept of teamwork, coordination and effectiveness under SEMS.
7. Basic concept to implement SEMS

**B. Module Content****1. Review of SEMS Law**

**DO NOT REPEAT MODULE 1 MATERIAL UNLESS HERE HAS BEEN A TIME GAP IN MODULE PRESENTATION.**

As a result of the 1991 East Bay Hills Fire in Oakland, Senate Bill 1841 was passed by the legislature and made effective January 1, 1993. The law is found in Section 8607 of the California Government Code. The intent of this law, is to improve the coordination of state and local



emergency response in California. The SEMS Regulations took effect in September of 1994.

## **2. Five basic components of SEMS**

DO NOT REPEAT IF COVERED IN MODULE 1

SEMS will integrate several of the state's primary emergency response programs. The primary components which comprise SEMS are:

A2-2

1. The Incident Command System as developed by FIREScope\*
2. Multi-Agency Coordination System (MACS) developed by FIREScope
3. The Master Mutual Aid agreement
4. Use of Operational Areas
5. The Operational Area Satellite Information System (OASIS)

\*FIREScope (Firefighting Resources of California Organized for Potential Emergencies) is a cooperative interagency program established by the fire services.

Each of the components is briefly discussed to provide you with a better understanding of their role and importance in SEMS. :

### **a. The Incident Command System (ICS)**

A2-3

The ICS was developed as a part of the FIREScope program during the 1970's by an interagency working group representing local, state and federal fire services in California.

After field tests, ICS was adopted by the fire services in California as the standard all hazards response system. ICS also has been adopted nationally by the federal land management agencies as the standard for response to all wildland fires.

A national generic version of ICS has been developed by a multi discipline working group. This is the system which has been adopted for use in the State's Field Response Level Approved Course of Instruction. A module on

Mutual Aid and a module on EOC, Operational Area and ICS Interface have been added to that curriculum.

**b. Multi-agency Coordination**

A2-4

The development of a Multi-Agency Coordination System (MACS) was also a part of the FIRESCOPE program. MACS consisted of a process and procedures, along with implementing systems for ensuring that multi-agency coordination took place during those time periods when the California fire services were experiencing multiple incidents and critical resource shortages.

Contained within the FIRESCOPE MACS were sub-systems dealing with a decision process, information systems, document control, incident cost collection, planning assistance and training.

Only the multi-agency coordination component of MACS has been adapted for use at all SEMS levels. It is described in SEMS as multi-agency or inter-agency coordination per # 2402 of the SEMS Regulation.

Multi-agency or inter-agency coordination as it applies to SEMS, means the participation of agencies and disciplines involved at any level of the SEMS organization working together in a coordinated effort to facilitate decisions for overall emergency response activities, including the sharing of critical resources and the prioritization of incidents.

SEMS Guidance and the Approved Courses of Instruction all describe how multi-agency or inter-agency coordination takes place at the various SEMS levels.

**c. The Master Mutual Aid Agreement**

A2-5

Handout of MMA

A Master Mutual Aid Agreement in California was originally signed in 1950. Under this agreement, cities, counties and the State have joined together to provide for a comprehensive program of voluntarily providing services, resources and facilities to jurisdictions when local resources prove to be inadequate to cope with a given situation.

Written mutual aid plans and operating procedures have been developed for several discipline specific mutual aid

systems that function on a statewide basis within the Master Mutual Aid Agreement. The fire and rescue and law enforcement systems are examples which we hear the most about. Emergency Medical, Coroner and Search and Rescue systems also exist. Public works and building officials mutual aid systems are under development. The mutual aid systems, current and planned, form essential links in SEMS. A comprehensive discussion of mutual aid is contained in SEMS guidance, and one module of the Field Level Approved Course of Instruction is devoted to the subject of Mutual AID.

**d. Operational Areas**

A2-6

An Operational Area is one of the five organizational levels in SEMS. An Operational Area consists of a county, and all political subdivisions within the county area. The governing bodies of each county and of the political subdivisions in the county may organize and structure their operational area. The county will be the lead agency for the operational area unless a different structure is established by agreement.

The operational area is used by the county and the political subdivisions within the operational area for the coordination of information and resources, and to serve as a link in the system of communications and coordination between the state's emergency operation centers and the operation centers of the political subdivisions within the operational area.

**e. OASIS - Operational Area Satellite Information System**

A2-7

The Operational Area Satellite Information System (OASIS) is a satellite based communications system with a high frequency radio backup. OASIS provides the capability to rapidly transfer a wide variety of information reports between OASIS user agencies. In SEMS, OASIS can be viewed as both a communications network and information dissemination system linking three of the five SEMS organizational levels.

The communications components to the system include a satellite system in each county operational area linked to selected state, federal and local agencies. The information

processing component of OASIS contains fifteen functional forms which provide a rapid and accurate means of transferring information between locations on the OASIS network.

**3. Organizational/response levels and activation requirements.**

SEMS regulations describe five organizational response levels. The levels are:

A2-8

- Field
- Local Government
- Operational Area
- Region
- State

The following is a brief description of each level:

A2-9

**a. Field Response Level**

The field response level is the level where emergency response personnel and resources carry out tactical decisions and activities under the command of an appropriate authority in direct response to an incident or threat.

SEMS regulations require the use of ICS at the field response level of an incident. The Field Response level is described in Part I - B of the SEMS Guidelines, and in the Field Level Approved Course of Instruction.

**b. Local Government Level**

A2-10

Local governments include cities, counties, and special districts. Local governments manage and coordinate the overall emergency response and recovery activities within their jurisdiction.

In SEMS, the local government emergency management organization and its relationship and connections to the Field Response level may vary depending upon factors related to geographical size, population, function, or complexity. The local government level is described further in Part I-C of the SEMS Guidelines.

**c. Operational Area**

A2-11

Under SEMS, the operational area means an intermediate level of the state's emergency services organization which encompasses the county and all political subdivisions located within the county. The operational area manages and/or coordinates information, resources, and priorities among local governments within the operational area, and serves as the coordination and communication link between the local government level and the regional level.

It is important to note, that while an operational area always encompasses the entire county area, it does not necessarily mean that the county government itself manages and coordinates the response and recovery activities within the county. In most cases, the county EOC will function as both the Operational Area EOC and the EOC for the county.

NOTE: THIS MAY NEED EXPANDED DISCUSSION.

The decision on organization and structure within the Operational Area is made by the governing bodies of the county and the political subdivisions within the county. The operational area level is described more fully in Part I - D of the SEMS Guidelines.

**d. Region**

A2-12

Because of its size and geography, the state has been divided into six Mutual Aid Regions. The purpose of a mutual aid region, is to provide for the more effective application and coordination of mutual aid and other emergency related activities. The Office of Emergency Services (OES) provides administrative oversight over the mutual aid regions through three Administrative Region Offices. The map shows the relationship between mutual aid regions and OES region offices.

A2-13

In SEMS, the region level manages and coordinates information and resources among operational areas within the mutual aid region, and also between the operational areas and the state level. The region level also coordinates overall state agency support for emergency response

activities within the region. The region level is described further in Part I - E of the SEMS Guidelines.

**e. State**

A2-14

The state level of SEMS manages state resources in response to the emergency needs of the other levels, and coordinates mutual aid among the mutual aid regions and between the region level and state level.

The state level also serves as the coordination and communication link between the state and the federal disaster response system. The state level is described further in part I - F of the SEMS Guidelines.

**4. Basic SEMS features used at each organizational/response level**

SEMS has several features based on the Incident Command System (ICS). The field response level uses functions, principles, and components of ICS as required in SEMS regulations.

Many of these field response level features are also applicable at local government, operational area, regional and state levels. In addition, there are other ICS features that have application to all SEMS levels.

Described below are the features of ICS which are applicable to all SEMS levels. These features are covered in more detail in appropriate parts of the Guidance, and the approved training courses.

**NOTE: YOU MAY WISH TO ASK STUDENTS TO GIVE THEIR OWN DEFINITIONS OF EACH FEATURE FIRST.**

**Essential Management Functions**

A2-15

SEMS is based on the Incident Command System (ICS). ICS has five primary functions applicable to any emergency. These are: command, operations, planning/intelligence, logistics and finance/administration. These functions are required for use at all SEMS levels. To avoid confusion, and to stress the role of the EOC, the term

management is used rather than command at all EOC levels.

### **Management by Objectives**

A2-16

The Management by Objectives feature of ICS as applied to SEMS, means that each SEMS level should identify measurable and attainable objectives to be achieved. The time frame necessary to accomplish these objectives is known as the Operational Period.

**NOTE: EMPHASIZE THAT OBJECTIVES AND NECESSARY ACTIONS DEFINE THE OPERATIONAL PERIOD, NOT THE OTHER WAY AROUND**

### **Action Planning**

A2-17

Action planning should be used at all levels of SEMS. The use of action plans provides designated personnel with knowledge of the objectives to be achieved and the steps required for achievement. Once objectives are determined, the operational period action plan provides a framework for establishing the necessary organization, making assignments and allocating resources to accomplish the objectives. At the incident, action plans are known as Incident Action Plans.

### **Organizational Flexibility - Modular Organization**

A2-18

At each SEMS level, only those organizational elements that are required to meet current objectives need to be activated, and organizational elements can be arranged in various ways within or under the five SEMS essential functions. The functions of any non-activated organizational element will be the responsibility of the next highest level in the organization.

### **Organizational Unity and Hierarchy of Command or Management**

A2-19

Organizational Unity means that every individual within an organization has designated supervision

Hierarchy of command/management means that all organizational elements within each activated SEMS level

are linked together to form a single overall organization within appropriate span-of-control limits.

### **Span of Control**

A2-20

Maintaining a reasonable span of control is the responsibility of every supervisor at all SEMS levels. ICS development established a one to seven ratio as the maximum span of control under emergency response conditions. One to five ratio was established as an optimum. This means that in an emergency response organization, one supervisor should have direct supervisory authority of no more than five positions if they are performing separate functions..

### **Personnel Accountability**

A2-21

Personnel accountability is accomplished through the Organizational Unity and Hierarchy of Command/management feature along with the use of check-in forms, position logs and various status keeping systems.

### **Common Terminology**

A2-22

Common terminology is applied to organizational elements, position titles, facility designations and resources in order to rapidly enable multi-agency, multijurisdiction organizations, disciplines and resources to work together effectively.

### **Resources Management**

A2-23

At all SEMS levels, there is a responsibility related to managing resources. This will vary from level to level in terms of tactical directing and controlling, to coordination, to resource inventorying or strategic planning.

### **Integrated Communications**

A2-24

At the field response level, integrated communications is used on any emergency involving multiple agencies. At all EOC levels, and between all SEMS levels there must be a dedicated effort to ensure that communications systems, planning, and information flow are being accomplished in an effective manner.



**5. Titles and Roles for the five SEMS functions at the Field and EOC levels.**

The primary functions found in ICS are:

A2-25

- Incident Command
- Operations
- Planning
- Logistics
- Finance/Administration

These same functions with some minor variation in titles and associated activity are the key functional activities found at all SEMS EOC levels.

A2-26

The table below provides a brief summary of the titles and definitions of activities associated with these functions.

NOTE: TABLE IN THE VISUAL IS ABBREVIATED.

PRIMARY SEMS FUNCTION	FIELD RESPONSE LEVEL	EOCS AT ALL OTHER SEMS LEVELS
Command/Management	Command is responsible for the directing, ordering, and/or controlling of resources by virtue of explicit legal, agency or delegated authority.	Management is responsible for overall emergency policy and coordination through the joint efforts of governmental agencies and private organizations.
Operations	Responsible for the coordinated tactical response of all field operations directly applicable to, or in support of, the missions(s) in accordance with the Incident Action Plan.	Responsible for coordinating all jurisdictional operations in support of the response to the emergency through implementation of the organizational level's action plan.
Planning/Intelligence	Responsible for the collection, evaluation, documentation, and use of information about the development of the incident, and the status of resources.	Responsible for collecting, evaluating, and disseminating information; developing the organizational level's action plan in coordination with the other functions, and maintaining documentation.
Logistics	Responsible for providing facilities, services, personnel, equipment, and materials in support of the incident.	Responsible for providing facilities, services, personnel, equipment, and materials.
Finance/Administration	Responsible for all financial and cost analysis aspects of the incident, and for any administrative aspects not handled by the other functions.	Responsible for financial activities and administrative aspects not assigned to the other functions.

A2-27

**7. Teamwork, coordination and effectiveness under SEMS**

SEMS as a management system provides for a fully integrated and coordinated multiple level response to multi-agency, multi jurisdictional emergencies.

SEMS integrates into a single statewide framework all of the positive features already existing in various state programs. The bringing together of the Incident Command System, multi-agency or inter-agency coordination, mutual aid systems the operational area concept and OASIS into a single standardized management system is a major step forward in increasing the effectiveness of California's response to emergencies.

**10. SEMS Implementation**

The SEMS Statute requires all state agencies to implement and use SEMS in responding to multi-agency or multiple jurisdiction emergencies.

Local agencies are encouraged to implement SEMS, but are not required to do so under law. Use of SEMS by local government agencies is required to obtain state reimbursement for response related personnel costs.

The state has prepared the following to assist state and local agencies in implementing and maintaining SEMS.

A2-28

1. SEMS Statute - Government Code Section 8607, January 1993
2. SEMS Regulations - California Code of Regulations Title 19, Division 2, Sections 2400-2450.
3. SEMS Guidelines - in three parts
4. SEMS Training Curriculum
  - Introductory Course
  - Field Course
  - Emergency Operations Center Course
  - Executive Course

**I. MODULE A3 - BASIC SEMS OPERATING REQUIREMENTS AND INDIVIDUAL RESPONSIBILITIES****A. Module Description**

Module A3 provides the student with an understanding of the basic operating requirements needed to individually work within, and support, a SEMS response in the field and in an Emergency Operations Center (EOC).

This module focuses on minimal requirements to help the student identify the likely SEMS level and function they fit into, their general pre-assignment responsibilities, the need to check-in, who they report to, and what they can expect from a complete "briefing."

The following topics will be covered:

A3-1

1. Review of five organizational/response levels and the five functions of SEMS
2. Probable level and function that employees will perform
3. Basic pre-assignment responsibilities for SEMS
4. Concept of check-in within SEMS
5. Employees reporting supervisor within SEMS
6. Concept of a briefing within SEMS
7. General operating requirements for SEMS
8. General demobilization /release requirements for SEMS.
9. Where to go for additional field or EOC SEMS training.

**B. Module Content****1. Review of five organizational/response levels and the five functions of SEMS**

REVIEW ONLY AS REQUIRED. NOT NEEDED IF MODULES ARE DONE IN PROGRESSION

The five organizational response levels in SEMS are:

A3-2

- Field
- Local Government
- Operational Area
- Regional
- State

The five functions of SEMS are:

A3-3

- Command or Management (Command is used at the Field Level, Management at all EOC levels.
- Operations
- Planning or Planning/Intelligence
- Logistics
- Finance/Administration

## **2. Roles and Functions for Personnel in SEMS organizations**

### **Field Level**

At the field level, emergency response personnel may assume a variety of roles within the Incident Command System. The determination of what role they will perform will be a function of:

Note: Agency policy will often dictate what personnel will fill what roles. A concept here is to use the most qualified individuals regardless of rank or position.

A3-4

- The kind and size of the emergency
- Disciplines involved
- Personnel background and experience
- Training
- Qualifications and certifications
- Agency policy

ICS provides an emergency management structure which allows for the most qualified personnel to be used at any position.

Incident Commanders may at the onset of the emergency be relatively low ranking personnel. ICS provides a mechanism for the transfer of command if the emergency requires more qualified personnel.

**EOC Level**

A3-5

The five major functions required within the organization at the EOC level may require personnel from a variety of agencies within a municipality, county operational area region or state, depending upon the level being activated.

Shown below, are two examples. One for city/counties and operational areas, and the other for region and State.

**LOCAL GOVERNMENT OR OPERATIONAL AREA EOC**

<b>FUNCTION</b>	<b>STAFFING CONSIDERATIONS</b>
Management	Administrative personnel, emergency management, public safety supervisors are recommended for use in initial EOC activation's.
Operations	Key dept. managers and public safety personnel will generally coordinate these activities within the EOC during initial activation's.
Planning/ Intelligence	Emergency Management, CAO, fire, law enforcement, planning depts., and other departments can contribute personnel depending upon the nature of the emergency.
Logistics	Departments of General Services, or Public Works are good candidates to provide personnel for this EOC function. Other departments may also have the background to manage or assist in this function.
Finance/ Administration	City/County CAO, Finance Departments are candidates for managing this function within an EOC

A3-6

**REGION/STATE EOC**

<b>FUNCTION</b>	<b>STAFFING CONSIDERATIONS</b>
Management	SOC Director - OES Director, Chief Deputy Director, Deputy Directors. REOC Director - Regional Administrators
Operations	To fill Section/Branch Positions: OES, CDF, Fire Marshal, CALEPA, DHS,DFG, CHP, State Police, CNG, EMSA, Mental Health, DSS, ARC, OSHPD, PUC etc.
Planning/ Intelligence	OES Staff, CDF, DFG,CNG, CALTRANS plus Technical Advisors as necessary from CDMG, DHS etc.
Logistics	To fill Section/Branch Positions: General Services, OES, CDF, DFG, CNG, DPA, EDDP
Finance/ Administration	OES, Dept. of Finance

A3-6

**3. Basic pre-assignment responsibilities for SEMS**

The activation of any SEMS level (field or EOC) may require personnel to be temporarily relocated and for an indefinite time. While most activation's will generally be of short duration (one day to a few days), there may be situations in which personnel will be absent from their normal workplace and homes for extended periods many days or even weeks.

The following are general guidelines to take before departing for those situations which will require an extended stay or out-of-jurisdiction travel:

NOTE: SOME OF THESE ARE COMMON SENSE ITEMS. RELATE TO NEEDS OF STUDENTS.

A3-7

- Assemble or update a travel kit containing any special technical information, e.g., maps, manuals, contact lists, and other reference materials that you may need.
- Prepare personal items that you will need for your estimated length of stay.
- Review your emergency assignment. Know to whom you will report and what your responsibility will be.
- Have a clear understanding of the decision-making authority you hold for your agency while at an incident or at an EOC. Determine this as soon as you realize you may be assigned to an incident or to your own or another EOC.
- Determine what communications procedures should be followed so you can contact your headquarters or home office if necessary.
- Ensure that family members know your destination and how to contact you in the event of a family emergency.
- Familiarize yourself with travel and pick-up arrangements that have been established for you.
- Determine what your return mode of transportation will be if possible.

#### **4. Concept of Check-in within SEMS**

##### **Field Response Level**

All personnel assigned to an incident which is using ICS must check-in upon arrival. The check-in function at an incident ensures that there is complete and continuous accountability over all assigned personnel. There are various specified locations at an incident where personnel and resources check-in can be accomplished. These will be covered in the field level course.

##### **EOC Levels**

To ensure accountability of personnel, it is essential that a check-in function be established at all EOC levels. Currently, this is done through the use of sign-in sheets, rosters etc. An adaptation of the ICS check-in form and procedure for EOCs may be useful for the EOC level check-in function.

#### **5. Reporting to Supervisors in SEMS**

Under the unity of command or management feature of SEMS, all personnel operating within a field response ICS organization, or at an EOC level must have a supervisory reporting link established.

#### **6. Incoming briefings in SEMS**

A3-8

All incoming personnel, whether to an ICS organization at the Field Response level, or reporting to an EOC, should be provided with a briefing, prior to their assuming their assigned position. Briefings should include:

- Current situation assessment.
- Identification of specific job responsibilities expected of you.
- Identification of co-workers within your job function and/or geographical assignment.

Availability of communications.



- Location of work area.
- Identification of eating and sleeping arrangements as appropriate.
- Procedural instructions for obtaining additional supplies, services and personnel.
- Identification of operational period work shifts.

After receiving your briefing and activating your assignment, give a similar briefing to any personnel assigned to you.

### **7. General operating requirements for SEMS**

Following are several important requirements related to the use of SEMS at any organizational level:

A3-9

- SEMS requires emergency response agencies to use basic principles and components of emergency management including ICS, and multi-agency or inter-agency coordination.
- The five primary functions of Command or Management, Operations, Planning/Intelligence and Administration/Finance must be provided for in all organizations at any SEMS level.
- Personnel in a SEMS organization at any of the five levels must be assigned to a designated function within the organization, and at all times have designated supervision.
- Personnel assigned within a SEMS organization will safely carry out their assignment for an operational period or until relieved, and will brief their relief as required by agency standard operating procedures.

**8. General demobilization/release requirements for SEMS**

Agency requirements for demobilization at incidents at the Field Response or at EOC levels will vary considerably.

Large incidents and/or EOCs within larger jurisdictions may require the establishment of a Demobilization Unit within the Planning/Intelligence Section to help facilitate the demobilization process.

General demobilization considerations for all personnel at either the Field Response or EOC levels are to:

A3-10

- Complete all work assignments.
- Brief subordinates regarding demobilization.
- Complete and file required forms and reports.
- Follow agency check-out procedures.
- Evaluate performance of subordinates prior to release.
- Return any communications equipment or other non-expendable supplies.
- Report to assigned departure points on time or slightly ahead of schedule.

**9. Where to go for additional field or EOC SEMS training**

The State has developed four approved courses of instruction in SEMS.

A3-11

- Introduction to SEMS
  - SEMS for Field Response
  - SEMS for Emergency Operation Centers
  - Executive SEMS Course
- Information about these courses are described in the handouts

Course Summary Handout  
Field Level Modules Handout

The Field Response SEMS course has been adapted from a generic National ICS training curriculum, and is divided into four sub-courses.

Information on all SEMS courses is available through:

OES Headquarters  
OES Regions  
California Specialized Training Institute (CSTI)